Subject: Planned Power Outage on 03/19/2025, 7AM - 4:00PM

Dear Sunnydale Residents,

We are writing to inform you about an upcoming planned power outage that will affect your building. On the morning of **Wednesday**, **March 19th**, **from 7:00 AM to 4:00PM**, there will be a planned power outage to facilitate permanent power improvements that will impact **Casala**, **Malosi**, **Amani and Nia**.

Here's how you can prepare:

- * Charge cell phones and other electronic devices in advance.
- * Keep refrigerators closed and sealed to prevent food from spoiling.
- * Unplug sensitive electronic equipment, such as TVs or computers.
- *Do not use a backup generator during the outage. It is potentially hazardous to your home and to electrical workers working nearby. We understand that this may be disruptive to the affected residents so the construction team will work to complete the upgrades as quickly and safely as possible.

For questions, please contact 415-805-9448 or email us at SunnydaleConstruction@mercyhousing.org

If you require assistance, please contact Mercy's Resident Services/
Community Life team at the Hub. The Hub will remain open and is located at 1530 Sunnydale Ave, For further information, call (415.907.4342)

Sincerely,

Real Estate Development, Mercy Housing

Subject: Planned Power Outage on 03/21/2025, 7AM - 4:00PM

Dear Residents,

We are writing to inform you about an upcoming planned power outage that will affect your building. On the morning of Friday, March 21st, from 7:00 AM to 4:00PM, there will be a planned power outage to facilitate permanent power improvements that will impact ALL SFHA SUNNYDALE RESIDENTS

Here's how you can prepare:

- * Charge cell phones and other electronic devices in advance.
- * Keep refrigerators closed and sealed to prevent food from spoiling.
- * Unplug sensitive electronic equipment, such as TVs or computers.
- *Do not use a backup generator during the outage. It is potentially hazardous to your home and to electrical workers working nearby.

We understand that this may be disruptive to the affected residents so the construction team will work to complete the upgrades as quickly and safely as possible.

For questions, please contact 415-805-9448 or email us at <u>SunnydaleConstruction@mercyhousing.org</u>

If you require assistance, please contact Mercy's Resident Services/
Community Life team at the Sunnydale Resource Center. The SRC will remain open and is located at 1525 Sunnydale Ave, for further information stop by in person.

Sincerely,

Real Estate Development, Mercy Housing

Subject: Planned Power Outage on 03/21/2025, 7AM - 4:00PM

Dear Residents,

We are writing to inform you about an upcoming planned power outage that will affect your building. On the morning of Friday, March 21st, from 7:00 AM to 4:00PM, there will be a planned power outage to facilitate permanent power improvements that will impact <u>Casala, Malosi, and the Hub.</u>

Here's how you can prepare:

- * Charge cell phones and other electronic devices in advance.
- * Keep refrigerators closed and sealed to prevent food from spoiling.
- * Unplug sensitive electronic equipment, such as TVs or computers.
- *Do not use a backup generator during the outage. It is potentially hazardous to your home and to electrical workers working nearby.

We understand that this may be disruptive to the affected residents so the construction team will work to complete the upgrades as quickly and safely as possible.

For questions, please contact 415-805-9448 or email us at <u>SunnydaleConstruction@mercyhousing.org</u>

If you require assistance, please contact Mercy's Resident Services/
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Sincerely,

Real Estate Development, Mercy Housing